

August 23, 2019

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: CC Docket No. 00-257, Notification of Subscriber Transfer

Dear Ms. Dortch:

Polar Telcom, Inc. hereby notifies the Federal Communications Commission ("Commission") of its intent to acquire the customer base of MLGC, LLC within its Northwood, ND exchange, as described more fully below.

Pursuant to Section 64.1120(e), Polar Telcom, Inc. provides the following with respect to the transfer of customers from MLGC:

#### 1. Names of the Parties to the Transaction

Polar Telcom, Inc. is a corporation organized in North Dakota and is a wholly owned subsidiary of Polar Communications Mutual Aid, a North Dakota cooperative incumbent local exchange carrier. Polar Telecom, Inc. provides competitive telecommunications services, including local exchange and long distance services in Larimore, ND as well as within the North Dakota and Minnesota footprint of its parent company.

MLGC, LLC is a Limited Liability Company established on August 29, 2002, in the State of North Dakota. Until the effective date of this transfer, it also serves as a competitive voice, video, and data service provider in the Northwood, ND exchange.

# 2. Types of Telecommunications Services Provided to Affected Customers

The affected customers subscribe to voices services including local service bundled with long distance calling.

### 3. Date of the Expected Transfer

Affected customers will be transferred to Polar Telecom, Inc. on or after October 22, 2019.



#### 4. Certification of Compliance

Polar hereby certifies its compliance with: (i) the requirement to provide advance subscriber notice in accordance with Section 64.1120(e)(3) of the Commission's rules, 47 C.F.R. §64.1120(e)(3); (ii) the obligations specified in that subscriber notice; and (iii) all other statutory and Commission requirements that apply to this notification process.

## 5. Customer Notification

A copy of the customer notification, which is being sent to affected subscribers at least 30 days' prior to the change in service date, is attached hereto.

If you have any questions regarding this notification, please contact me at (701) 284-7221.

Sincerely,
/s/ Karl Blake
Karl Blake, Executive Vice-President, for Polar Telecom, Inc.

Cc: Tyler Kilde, President of MLGC, LLC



August 21, 2019

#### Dear Valued MLGC Voice Customer:

We are contacting you to let you know that MLGC, LLC has agreed to sell substantially all of its assets in the Northwood exchange to Polar Telcom, Inc. headquartered in Park River, ND ("Polar"). The assets to be sold include the facilities used to provide your current service(s) with MLGC. We expect that the transaction will be completed on or after October 22, 2019 after which time you will become a customer of Polar. This transaction is currently pending approval by the Federal Communications Commission

Unless you choose otherwise, upon closing, your telephone services will be converted to a Polar account at no cost to you, and your local telephone number(s) will NOT change. Polar will automatically become your service provider for any services currently received from MLGC. If you choose to select a service provider other than Polar, the transaction will not affect your ability to do so. You have the right to select another available provider for services currently received from MGLC. Polar will not assess a carrier change charge for your account's transition to Polar. However, selecting a carrier other than Polar may result in the alternate carrier charging you for the change.

If you have a preferred carrier freeze on any MLGC services, the freeze will be removed in order to transition services from MLGC to Polar (unless you have selected an alternate carrier prior to the closing of the transaction). To reestablish a freeze, you will need to order a new freeze from your local telephone company (whether Polar or an alternate carrier) after the closing.

Polar offers a variety of voice services and are available Monday-Friday, 7:30 a.m. - 5:30 p.m. and Saturday 8:00 a.m. - 4:30 p.m. to assist you with choosing services that suit your individual needs. We can be reached at 1-800-284-7222. Unless you choose to subscribe to an alternative plan with Polar, upon completion of the proposed transaction, Polar will provide local telephone service at \$22.50/month and long distance service at 12¢ per minute for out of state calls and 15¢ per minute for in-state calls outside the local calling area. Information about our products is available at <a href="www.thinkpolar.com">www.thinkpolar.com</a>. Any changes in Polar's rates or services will be communicated to you through mail, email, or bill message.

Until the closing of the transaction, MLGC will continue to serve you and handle all customer service inquiries, complaints, billing issues, and questions regarding this notice. As always, you may contact MLGC toll-free at 1-877-893-6542.

Polar values your continued business and will gladly respond to any questions you may have about your service. After the closing, please contact Polar toll free at 1-800-284-7222 for assistance.





We appreciate your understanding and support during this transition period, and thank you for your business. Polar looks forward to welcoming you as a valued customer and will communicate additional information with you as soon possible.

Sincerely,

Karl Blake, Exec. Vice President

Polar Telcom, Inc